Expressing Affection

- 1. Decide if you have good feelings about the other person.
- 2. Decide if the other person would like to know about your feelings.
- 3. Choose the best way to express your feelings.
- 4. Choose the best time and place to express your feelings.
- 5. Express your feelings in a friendly way.

Responding to Failure

- 1. Decide if you have failed at something.
- 2. Think about why you have failed.
- 3. Think about what you could do to keep from failing another time.
- 4. Decide if you want to try again.
- 5. Try again using your new idea.

Deciding What Caused a Problem

- 1. Define what the problem is.
- 2. Decide what caused the problem.
- 3. Decide if you can say or do something to resolve the problem.
- 4. If you can, resolve the problem.

Dealing with Embarrassment

- 1. Decide if you are feeling embarrassed.
- 2. Decide what happened to make you feel embarrassed.
- 3. Decide on what will help you feel less embarrassed and do it.

Apologizing

- 1. Decide if it would be best for you to apologize for something you did.
- 2. Think of the different ways you could apologize.
- 3. Choose the best time and place to apologize.
- Make your apology.

Negotiating

- 1. Decide if you and the other person are having a difference of opinion.
- 2. Tell the other person what you think about the problem.
- 3. Ask the other person what he/she thinks about the problem.
- 4. Listen openly to his/her answer.
- 5. Think about why the other person might feel this way.
- 6. Suggest a compromise.

Avoiding Trouble with Others

- 1. Decide if you are in a situation that might get you into trouble.
- 2. Decide if you want to get out of the situation.
- 3. Tell the other people what you decided and why.
- 4. Suggest other things you might do.
- 5. Do what you think is best for you.

Dealing with Embarrassment

- 1. Decide if you are feeling embarrassed.
- Decide what happened to make you feel embarrassed.
- 3. Decide on what will help you feel less embarrassed and do it.